

# taps altitude ...... page 4 notion ...... page 6 geo ...... page 8 elements water ...... page 10 origins ...... page 12 showering tablet altitude ...... page 16 tablet notion ...... page 18 altitude ...... page 20 elements water ...... page 22 notion ...... page 24 origins ...... page 26 shower heads & arms ...... page 28 stop valves & diverters ...... page 30 mini shower kits ...... page 30 slide rail shower kits ...... page 31 outlets ...... page 31 wastes & fittings ...... page 32 accessories shama ...... page 36 elements ...... page 38

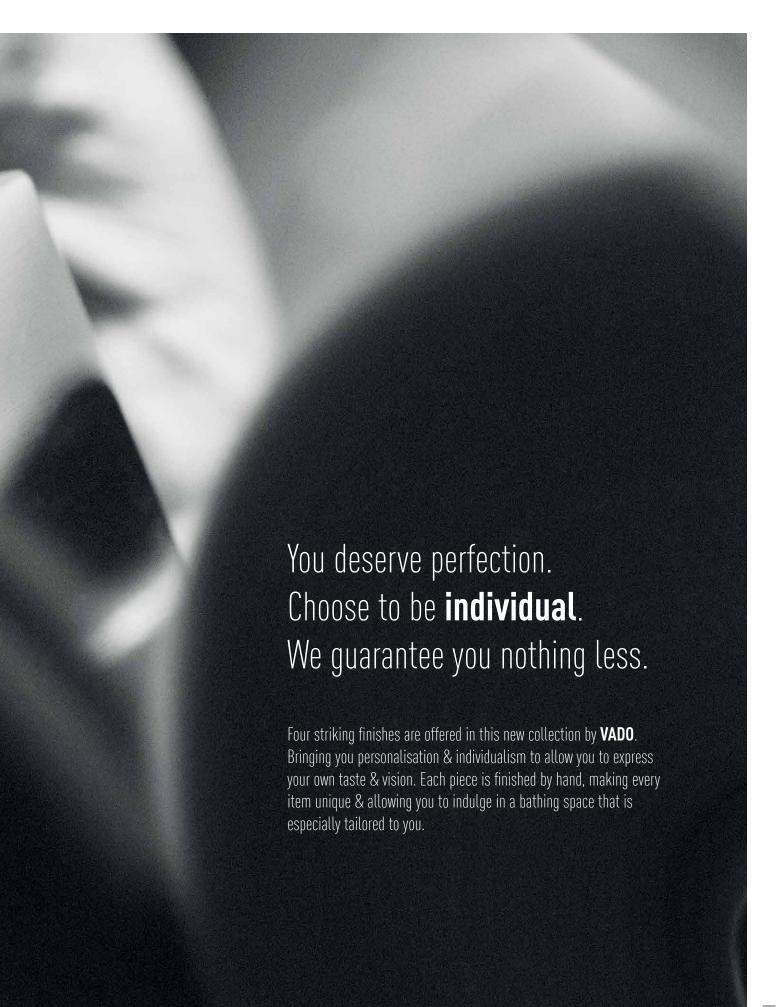


Don't follow the crowd.

Be distinctive. Be stylish. Be individual.













progressive mono basin mixer

0.2 bar LP

brushed gold ALT-100/SB-BRG £580.00 brushed nickel ALT-100/SB-BRN £570.00 ALT-100/SB-PG £570.00 polished gold bright nickel ALT-100/SB-BN £560.00

E66 FR-100/5-B-PLA £8.00

polished gold -PG



bright nickel -BN



brushed gold -BRG



brushed nickel -BRN







3 hole basin mixer
0.2 bar LP
brushed gold ALT-109-BRG £770.00
brushed nickel ALT-109-BRN £750.00
polished gold ALT-109-PG £750.00
bright nickel ALT-109-BN £740.00
E86 FR-100/5-B-PLA £8.00





# **IIII** NOTION



mono basin mixer

1.0 bar MP

brushed gold NOT-100/SB-BRG £440.00 brushed nickel NOT-100/SB-BRN £430.00 polished gold NOT-100/SB-PG £430.00 bright nickel NOT-100/SB-BN £425.00

Eto FR-100/5-PLA £8.00

brushed nickel -BRN



polished gold -PG



bright nickel -BN



brushed gold -BRG





2 hole basin mixer with rectangular backplate 0.2 bar LP

 brushed gold
 NOT-109S/A-BRG £770.00

 brushed nickel
 NOT-109S/A-BRN £760.00

 polished gold
 NOT-109S/A-PG £760.00

 bright nickel
 NOT-109S/A-BN £750.00

Eto FR-100/5-PLA £8.00









brushed nickel -BRN

mono basin mixer 1.0 bar MP

brushed gold GEO-100/SB-BRG £440.00 GEO-100/SB-BRN £430.00 brushed nickel GEO-100/SB-PG £430.00 GEO-100/SB-BN £420.00 polished gold

bright nickel GEO-100/SB-BN EEO FR-FLEXI/5-PLA £4.00 each

(2 are required)





polished gold -PG



bright nickel -BN



brushed gold -BRG



3 hole basin mixer

0.2 bar LP

brushed gold GEO-109-BRG £600.00 brushed nickel GEO-109-BRN £590.00 polished gold GEO-109-PG £590.00 bright nickel GEO-109 E86 FR-106/4-PLA £4.00 GEO-109-BN £580.00



# **III** ELEMENTS WATER

curvaceous & elegant – a real modern classic



mono basin mixer 0.2 bar LP

brushed gold brushed nickel ELW-100/SB-BRG £410.00
brushed nickel ELW-100/SB-BRN £400.00
polished gold ELW-100/SB-PG £400.00
bright nickel ELW-100/SB-BN £390.00

EE6 FR-100/5-PLA £8.00

polished gold -PG



bright nickel -BN



brushed gold -BRG



brushed nickel -BRN







3 hole basin mixer with pop-up waste 0.2 bar LP

brushed gold brushed nickel polished gold ELW-101-BRG £520.00 ELW-101-BRN £510.00 ELW-101-PG £510.00 bright nickel ELW-101-BN £500.00

Eto FR-100/5-PLA £8.00



3 hole basin mixer with 200mm spout

0.2 bar LP

brushed gold brushed nickel polished gold ELW-109L-BRG £580.00 ELW-109L-BRN £570.00 ELW-109L-PG £570.00 bright nickel ELW-10'
E86 FR-100/5-PLA £8.00 ELW-109L-BN £550.00









mono basin mixer 0.2 bar LP

ORI-100/SB-BRG £330.00 ORI-100/SB-BRN £320.00 brushed gold brushed nickel ORI-100/SB-PG £320.00 polished gold bright nickel ORI-100/SB-BN £315.00

E86 FR-100/5-PLA £8.00

brushed gold -BRG



brushed nickel -BRN



polished gold -PG



bright nickel -BN







# **IIII** SHOWERING

# showering

tablet altitude	page	16
tablet notion	page	18
altitude	page	20
elements water	page	22
notion	page	24
origins	page	26
shower heads & arms	page	28
stop valves & diverters	page	30
mini shower kits	page	30
slide rail shower kits	page	31
outlets	page	31
wastes & fittings	page	32





# III TABLET ALTITUDE

an elegant, stylish range of horizontal & vertical thermostatic valves.



## altitude vertical

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) polished gold TAB-148/2-ALT-PG £650.00



1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) polished gold TAB-148-ALT-PG £570.00





# altitude vertical

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) bright nickel TAB-148/2-ALT-BN £640.00



1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) bright nickel TAB-148-ALT-BN £560.00





# altitude vertical

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed gold TAB-148/2-ALT-BRG £660.00



2 all-flow

1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed gold TAB-148-ALT-BRG £580.00





### altitude vertical

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed nickel TAB-148/2-ALT-BRN £650.00



2 all-flow

1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed nickel TAB-148-ALT-BRN £570.00





# 2 outlet models feature an exclusive all-flow function delivering water to either outlet independently or all outlets simultaneously





# altitude horizontal

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) polished gold TAB-148/2-H-ALT-PG £650.00



1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) polished gold TAB-148-H-ALT-PG £570.00





### altitude horizontal

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) bright nickel TAB-148/2-H-ALT-BN £640.00



1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) bright nickel TAB-148-H-ALT-BN £560.00





# altitude horizontal

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed gold TAB-148/2-H-ALT-BRG £660.00



1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed gold TAB-148-H-ALT-BRG £580.00





## altitude horizontal

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed nickel TAB-148/2-H-ALT-BRN £650.00



2 all-flow

1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed nickel TAB-148-H-ALT-BRN £570.00



# IIII TABLET NOTION

an elegant, stylish range of horizontal & vertical thermostatic valves.



## notion vertical

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed nickel TAB-148/2-NOT-BRN £650.00



1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed nickel TAB-148-NOT-BRN £570.00





# notion vertical

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) polished gold TAB-148/2-NOT-PG £650.00



2 all-flow

1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) polished gold TAB-148-NOT-PG £570.00





# notion vertical

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) bright nickel TAB-148/2-NOT-BN £640.00



2 all-flow

1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) bright nickel TAB-148-NOT-BN £560.00





### notion vertical

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed gold TAB-148/2-NOT-BRG £660.00



2 all-flow

1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed gold TAB-148-NOT-BRG £580.00





# IIII TABLET NOTION HORIZONTAL

# 2 outlet models feature an exclusive all-flow function delivering water to either outlet independently or all outlets simultaneously





# notion horizontal

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed nickel TAB-148/2-H-NOT-BRN £650.00



1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed nickel TAB-148-H-NOT-BRN £570.00





2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) polished gold TAB-148/2-H-NOT-PG £650.00



1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) polished gold TAB-148-H-NOT-PG £570.00





2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) bright nickel TAB-148/2-H-NOT-BN £640.00



1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) bright nickel TAB-148-H-NOT-BN £560.00





## notion horizontal

2 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed gold TAB-148/2-H-NOT-BRG £660.00



1 outlet, 2 handle shower valve 0.2 bar LP (shower) 1.0 bar MP (bath) brushed gold TAB-148-H-NOT-BRG £580.00





# **IIII** ALTITUDE



concealed thermostatic mixing valve polished gold 0.2 bar LP (shower) 1.0 bar MP (bath) ALT-163A-PG £650.00 note: this valve must be used in conjunction with a stop valve



concealed thermostatic mixing valve bright nickel 0.2 bar LP (shower) 1.0 bar MP (bath) ALT-163A-BN £650.00 note: this valve must be used in conjunction with a stop valve



concealed thermostatic mixing valve brushed gold 0.2 bar LP (shower) 1.0 bar MP (bath) ALT-163A-BRG £655.00 note: this valve must be used in conjunction with a stop valve



concealed thermostatic mixing valve brushed nickel 0.2 bar LP (shower) 1.0 bar MP (bath) ALT-163A-BRN £650.00 note: this valve must be used in conjunction with a stop valve









concealed stop valve polished gold 0.2 bar LP ALT-143-PG £260.00



concealed stop valve bright nickel 0.2 bar LP ALT-143-BN £255.00



concealed stop valve brushed gold 0.2 bar LP ALT-143-BRG £270.00



concealed stop valve brushed nickel 0.2 bar LP ALT-143-BRN £260.00

# III ELEMENTS WATER

# III ELEMENTS WATER



2 outlet 2 handle thermostatic shower valve polished gold 1.5 bar MP ELE-348C/2-PG £640.00





2 outlet 2 handle thermostatic shower valve bright nickel 1.5 bar MP ELE-348C/2-BN £630.00





2 outlet 2 handle thermostatic shower valve brushed gold 1.5 bar MP ELE-348C/2-BRG £650.00





2 outlet 2 handle thermostatic shower valve brushed nickel 1.5 bar MP ELE-348C/2-BRN £640.00









1 outlet 2 handle thermostatic shower valve polished gold 0.2 bar LP ELE-348C-3/4-PG £590.00





1 outlet 2 handle thermostatic shower valve bright nickel 0.2 bar LP ELE-348C-3/4-BN £585.00





1 outlet 2 handle thermostatic shower valve brushed gold 0.2 bar LP ELE-348C-3/4-BRG £600.00





1 outlet 2 handle thermostatic shower valve brushed nickel 0.2 bar LP ELE-348C-3/4-BRN £590.00



# **III** NOTION



concealed manual shower valve brushed nickel 0.2 bar LP (shower) 1.5 bar MP (bath) NOT-145A-BRN £430.00





concealed manual shower valve polished gold 0.2 bar LP (shower) 1.5 bar MP (bath) NOT-145A-PG £430.00





concealed manual shower valve bright nickel 0.2 bar LP (shower) 1.5 bar MP (bath) NOT-145A-BN £425.00





concealed manual shower valve brushed gold 0.2 bar LP (shower) 1.5 bar MP (bath) NOT-145A-BRG £440.00









concealed manual shower valve with diverter brushed nickel 0.2 bar LP (shower) 1.5 bar MP (bath) NOT-147A-BRN £465.00





concealed manual shower valve with diverter polished gold 0.2 bar LP (shower) 1.5 bar MP (bath) NOT-147A-PG £465.00





concealed manual shower valve with diverter bright nickel 0.2 bar LP (shower) 1.5 bar MP (bath) NOT-147A-BN £460.00





concealed manual shower valve with diverter brushed gold 0.2 bar LP (shower) 1.5 bar MP (bath) NOT-147A-BRG £470.00



# **III** ORIGINS



concealed manual shower valve brushed gold 0.2 bar LP (shower) 1.5 bar MP (bath) ORI-145A-BRG £440.00





concealed manual shower valve brushed nickel 0.2 bar LP (shower) 1.5 bar MP (bath) ORI-145A-BRN £430.00





concealed manual shower valve polished gold 0.2 bar LP (shower) 1.5 bar MP (bath) ORI-145A-PG £430.00





concealed manual shower valve bright nickel 0.2 bar LP (shower) 1.5 bar MP (bath) ORI-145A-BN £425.00









concealed manual shower valve with diverter brushed gold 0.2 bar LP (shower) 1.5 bar MP (bath) ORI-147A-BRG £470.00





concealed manual shower valve with diverter brushed nickel 0.2 bar LP (shower) 1.5 bar MP (bath) ORI-147A-BRN £465.00





concealed manual shower valve with diverter polished gold 0.2 bar LP (shower) 1.5 bar MP (bath) ORI-147A-PG £465.00





concealed manual shower valve with diverter bright nickel 0.2 bar LP (shower) 1.5 bar MP (bath) ORI-147A-BN £460.00



# III SHOWER HEADS & ARMS



single function easy clean slimline round shower head 300mm (12") polished gold 0.2 bar LP IND-RO/30-PG £320.00



single function easy clean slimline round shower head 300mm (12") bright nickel 0.2 bar LP IND-RO/30-BN £315.00



single function easy clean slimline round shower head 300mm (12") brushed gold 0.2 bar LP IND-RO/30-BRG £330.00



single function easy clean slimline round shower head 300mm (12") brushed nickel 0.2 bar LP IND-RO/30-BRN £320.00









single function easy clean slimline square shower head 300mm (12") polished gold 0.2 bar LP IND-SQ/30-PG £320.00



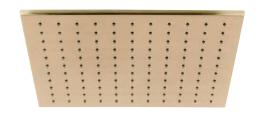
elements fixed head ceiling mounting arm 100mm (4") polished gold ELE-CMA/4IN-PG £65.00



elements fixed head ceiling mounting arm 100mm (4") bright nickel ELE-CMA/4IN-BN £60.00



single function easy clean slimline square shower head 300mm (12") bright nickel 0.2 bar LP IND-SO/30-BN £315.00



single function easy clean slimline square shower head 300mm (12") brushed gold 0.2 bar LP IND-SQ/30-BRG £330.00



elements fixed head ceiling mounting arm 100mm (4") brushed gold ELE-CMA/4IN-BRG £65.00



elements fixed head ceiling mounting arm 100mm (4") brushed nickel ELE-CMA/4IN-BRN £60.00



single function easy clean slimline square shower head 300mm (12") brushed nickel 0.2 bar LP IND-SQ/30-BRN £320.00

# III STOP VALVES & DIVERTERS



geo 3/4" concealed stop valve

0.2 bar LP

brushed gold GEO-143-3/4-BRG £340.00 brushed nickel GEO-143-3/4-BRN £330.00 polished gold GEO-143-3/4-PG £330.00 bright nickel GEO-143-3/4-BN £320.00

geo concealed 3 outlet diverter

1.0 bar MP

brushed gold brushed nickel GEO-144/3-BRG £360.00 GEO-144/3-BRN £350.00 GEO-144/3-BRN £350.00 GEO-144/3-BN £350.00 GEO-144/3-BN £340.00



zoo concealed 3 outlet diverter

1.0 bar MP

brushed gold Z00-144/3-BRG £330.00 brushed nickel z00-144/3-BRN £320.00 z00-144/3-PG £320.00 bright nickel Z00-144/3-BN £315.00



altitude 3/4" concealed stop valve

0.2 bar LP

brushed gold ALT-143-BRG £270.00 brushed nickel ALT-143-BRN £260.00 polished gold ALT-143-BN £255.00



elements water 3/4" concealed stop valve

0.2 bar LP

brushed gold brushed nickel ELW-143-3/4-BRG £250.00 ELW-143-3/4-BRN £235.00 bright nickel ELW-143-3/4-BN £230.00





instinct single function mini shower kit with hose & bracket with integrated outlet

1.0 bar MP

brushed gold
brushed nickel
polished gold
bright nickel
NS-SFMKWO-BRN £300.00
NS-SFMKWO-PG £300.00
bright nickel
NS-SFMKWO-BN £300.00



zoo single function mini shower kit with hose & bracket with integrated outlet

0.2 bar LP

brushed gold Z00-SFMKWO-BRG £195.00 brushed nickel Z00-SFMKWO-BRN £190.00 polished gold Z00-SFMKWO-PG £190.00 bright nickel Z00-SFMKWO-BN £190.00

■ SHOWERING

all prices include VAT

# III SLIDE RAIL SHOWER KITS



instinct single function shower kit with 600mm slide rail and hose

1.0 bar MP

brushed gold INS-SFSRK-DB-BRG £460.00 brushed nickel INS-SFSRK-DB-BRN £440.00 polished gold INS-SFSRK-DB-PG £440.00 bright nickel INS-SFSRK-DB-BN £440.00

zoo single function shower kit with 900mm slide rail and hose

0.2 bar LP

brushed gold Z00-SFSRK-DB-BRG £315.00
brushed nickel Z00-SFSRK-DB-BRN £300.00
polished gold Z00-SFSRK-DB-PG £300.00
bright nickel Z00-SFSRK-DB-BN £300.00





instinct wall outlet

brushed gold INS-OUTLET-BRG £140.00 brushed nickel INS-OUTLET-BRN £130.00 polished gold INS-OUTLET-PG £130.00 bright nickel INS-OUTLET-BN £120.00



altitude wall outlet

brushed gold ALT-OUTLET-BRG £110.00
brushed nickel ALT-OUTLET-BRN £105.00
polished gold ALT-OUTLET-PG £110.00
bright nickel ALT-OUTLET-BN £100.00



elements wall outlet

brushed gold brushed nickel ELE-OUTLET-BRG £100.00
brushed nickel ELE-OUTLET-BRN £95.00
polished gold ELE-OUTLET-PG £95.00
bright nickel ELE-OUTLET-BN £90.00

# WASTES & FITTINGS











contemporary quarter turn angle valve including integral filter 1/2" x 1/2" brushed gold

PEX-230-BRG £65.00 PEX-230-BRN £60.00 brushed nickel polished gold PEX-230-PG £60.00 PEX-230-BN £55.00 bright nickel



PEX-461/UK-1.1/4-BRG £140.00 brushed gold brushed nickel PEX-461/UK-1.1/4-BRN £130.00 polished gold PEX-461/UK-1.1/4-PG £130.00 bright nickel PEX-461/UK-1.1/4-BN £120.00





slotted push type basin waste

brushed gold PEX-389-S-BRG £85.00 brushed nickel PEX-389-S-BRN £80.00 polished gold PEX-389-S-PG £80.00 bright nickel PEX-389-S-BN £75.00



un-slotted push type basin waste

PEX-389-NS-BRG £85.00 brushed gold brushed nickel PEX-389-NS-BRN £80.00 polished gold PEX-389-NS-PG £80.00 bright nickel PEX-389-NS-BN £75.00



# IIII ACCESSORIES

# accessories

shama	page	36
elements	nane	38







# subtle yet defined, the perfect addition

SHA-185-BN £160.00



paper holder brushed gold brushed nickel polished gold bright nickel

SHA-180-BRG £105.00 SHA-180-BRN £95.00 SHA-180-PG £95.00 SHA-180-BN £90.00



bright nickel





polished gold -PG



bright nickel -BN



brushed gold -BRG





frosted glass soap dish & holder

brushed gold brushed nickel polished gold bright nickel SHA-182-BRG £140.00 SHA-182-BRN £130.00 SHA-182-PG £130.00 SHA-182-BN £125.00



## frosted glass tumbler & holder

brushed gold brushed nickel polished gold bright nickel SHA-183-BRG £140.00 SHA-183-BRN £130.00 SHA-183-PG £130.00 SHA-183-BN £125.00



double towel rail brushed gold

brushed nickel polished gold bright nickel SHA-184B-BRG £150.00 SHA-184B-BRN £140.00 SHA-184B-PG £140.00 SHA-184B-BN £135.00





towel rail 640mm (25")

brushed gold brushed nickel polished gold bright nickel SHA-184-BRG £205.00 SHA-184-BRN £195.00 SHA-184-PG £195.00 SHA-184-BN £190.00



robe hook

brushed gold brushed nickel polished gold bright nickel

SHA-186-BRG £65.00 SHA-186-BRN £60.00 SHA-186-PG £60.00 SHA-186-BN £55.00



toilet brush & frosted glass holder

brushed gold brushed nickel polished gold bright nickel SHA-188-BRG £210.00 SHA-188-BRN £200.00 SHA-188-PG £200.00 SHA-188-BN £195.00



covered paper holder

brushed gold ELE-180A-BRG £95.00 brushed nickel ELE-180A-BRN £90.00 polished gold ELE-180A-PG £90.00 bright nickel ELE-180A-BN £85.00



towel ring brushed gold brushed nickel

ELE-181-BRG £95.00 ELE-181-BRN £90.00 polished gold ELE-181-PG £90.00 bright nickel ELE-181-BN £80.00

brushed gold -BRG



brushed nickel -BRN



polished gold -PG



bright nickel -BN



III ELEMENTS



frosted glass soap dish & holder
brushed gold ELE-182-BRG £95.00
brushed nickel ELE-182-BRN £90.00
polished gold ELE-182-PG £90.00
bright nickel ELE-182-BN £85.00









robe hook
brushed gold brushed nickel ELE-186-BRN £50.00
polished gold ELE-186-PG £55.00
bright nickel ELE-186-BN £50.00

# RETURNS

### RETURNS PROCEDURE

Note to retailers: We do not operate a sale or return policy. However in the event that you need to return products to us for any reason the following procedure should help to ensure that we handle your request efficiently.

Please note goods which are no longer required and that have been held by you for longer than three months from date of invoice cannot be considered for return and credit.

A Collection Request in the form of a Debit Note or VADO Collection Request Note should be faxed or emailed to our Collections Department:

1. • Collections Fax No: 01934 749949• e-mail: vado.collection@vado.com• Direct Telephone No: 01934 745154

We require the following details in order to process the necessary paperwork: Item stock code, finish & quantity of item(s) to be returned. The relevant Invoice Number or Delivery Note Number and the reason for return of the item(s).

2. Our Collections Department will process the paperwork and after the collection request has been authorised, we will forward by post a self- adhesive label(s) for you to confirm all details and attach to the parcel(s). You will also receive a Returned Goods Authorisation Note. The details of this note need to be checked and signed by you. This note is to be enclosed in the parcel being returned. A copy of the Returned Goods Authorisation Note for your records will also be enclosed with the label. If you have any queries whatsoever, regarding the collection, please telephone our Collections Department, on receipt of label(s) 01934 745154

- All goods are to be suitably packaged before despatch to VADO, i.e. presentation boxes packed inside an outer box. Goods received back in anything other than re-saleable condition, may result in a request for credit being refused.
- 4. With the exception of faulty or damaged goods, all goods being returned will be subject to a 25% re-stocking charge with a minimum £15 charge being applicable.
- 5. If items are received damaged or faulty, no charge is made for returning the goods to us. Please note: shortages and damages must be notified within 2 days of receipt of goods. Notification outside of the 2-day period will void any claim. If after our inspection a product is found to be defective due to a manufacturing fault, we will issue a credit or a free of charge replacement.
- Our collections department will liaise with your designated contact, confirming the total number of boxes packed ready for collection and a mutually convenient collection date will be arranged.

# GUARANTEE

The plated finish of VADO Individual products has a 3 year guarantee. All other components have a 12 year guarantee.

# TERMS AND CONDITIONS

### DEFINITIONS

In these conditions 'the Company' shall mean VADO, a division of Norcos (Holdings) Limited, 'the purchaser' shall mean the person, firm or company to whom any quotation is addressed or with whom any contract is made and 'the goods' shall mean the goods and/or services agreed to be sold by the Company to the purchaser.

### OUNTATION AND ACCEPTANCE

- (a) All quotations are given and all orders are accepted on these terms which shall apply to the exclusion of and shall override any other terms stipulated or referred to by the purchaser whether in its order or any other document, or in any negotiations or communication or course of dealing established between the Company and the nurchaser:
- (b) No modification or amendment of these terms or addition thereto shall be effective unless made in writing and signed by a director of the Company.

### DESCRIPTION OF AND STATEMENTS AS TO GOODS

- (a) Save where the goods are stated to be sold as complying with a recognised trade or industry standard, all descriptions, specifications, drawings and particulars of weights and dimensions submitted by the Company or otherwise contained in the Company's catalogues, brochures, price lists, quotations and publicity materials are approximate only and the Company shall not be liable for their accuracy unless they are expressly incorporated into the contract in writing;
- (b) These terms represent the entire agreement between the Company and the purchaser relating to the goods and such terms supersede and the purchaser shall not place any relance upon any statements, recommendations and advice whether oral or in writing given (whether before or after the acceptance by the Company of the purchaser's order) by the Company, its servants or agents as to any matter relating to the goods save where such statement, recommendations or advice is given in writing and signed by a director of the Company in response to a specific written request from the purchaser before or at the time of the Company's acceptance of the order.

### PRICES

Prices quoted by the Company are those in effect at the date of quotation. Unless otherwise agreed in writing, the Company reserves the right to increase prices when it accepts the purchaser's order so as to reflect one or more of the following:

- (a) any variation that may have occurred in the costs of labour, materials, suppliers overheads and transport;
- (b) any change in duty, tax, surcharge or levy of any kind whatsoever affecting the sale price of the goods;
- (c) any cost to the Company resulting from delay by the purchaser in giving to the Company information sufficient to enable it to supply the goods or provide the services or resulting from any alteration made at the request of the purchaser in the specification of the goods or in the place to which they are to be delinered or shipped:
- (d) any extra cost to the Company resulting from the goods being carried at the request of the purchaser by mode of transport more expensive than the Company's normal form of transport.

### . Paymen

- (a) Unless otherwise agreed in writing, the price for the goods will be due and payable on the last business day of the month following delivery:
- (b) The Company shall be entitled to charge interest on any part of the price which is not paid in accordance with clause (a) at the rate per annum of 3% above the Base Rate of Lloyds Banking Group from time to time;
- (c) Time of payment is of the essence and if the purchaser defaults in punctual payment of the price the Company shall be entitled to terminate the contract and recover the goods at the purchaser's expense without prejudice to any further rights which the Company may have:
- (d) Any default in payment of an invoice or an instalment payment on an invoice on the due date shall render the entire balance outstanding on all invoices from the Company to the purchaser immediately payable in full without demand being made notwithstanding any contrary provisions as to terms of payment in any one or all invoices;
- (e) If the purchaser fails to give all instructions reasonably required by the Company and all necessary document, licences, consents and authorities for forwarding the goods or is unable to accept delivery of the goods at the time when the goods are due and ready for despatch or delivery or shall otherwise cause or request delay, the purchaser shall pay to the Company all costs and expenses, including storage and insurance charges incurred or arising from such delay during which, at the Company's absolute discretion if its storage facilities permit, the goods will be stored at the purchaser's sole risk. This provision shall be in addition to and not in substitution for any other payment or damages for which the purchaser may be tiable in respect of his failure to take delivery at the appropriate date;
- (f) The purchaser shall not be entitled to make any deduction from the price of goods which have been delivered to the purchaser in respect of any set off or counterclaim unless both the validity and the amount thereof have been expressly admitted in writing by the Company and such admission is signed by a director of the Company;
- (g) In the absence of any specific appropriation by the purchaser, the Company shall have the right to appropriate any payment made by the purchaser towards the satisfaction of any invoice outstanding from time to time as the Company shall in its absolute discretion think fit.

### DELIVERY

- (a) Any time or date stated for delivery is given and intended as an estimate only and the Company shall not be liable for any loss or damage whatsoever resulting from any delay in delivery howsoever arising;
- (b) Unless otherwise stated in writing delivery shall be deemed to take place upon the occurrence of the first in time of the following, namely:
  - i. the physical delivery of the goods to the purchaser at the Company's works;
  - ii. the physical delivery of the goods to the purchaser's carrier or agent for the purpose of transmission to the purchaser or his nominee;
- iii. the physical delivery of the goods to the purchaser's place of business or such other place as he may direct by the Company, its carrier or agent, the purchaser being responsible for unloading:
- [c] Signature of the Company's delivery note by any employee, representative or agent of the purchaser shall be conclusive proof of delivery:
- $\begin{tabular}{ll} \end{tabular} \begin{tabular}{ll} \end{tabular} Where the contract provides for delivery by the Company, its carrier or agent: \end{tabular}$
- any claims for non-delivery must be made in writing to the Company within three days of receipt of invoice or advice note whichever is the earlier;
   any claims in respect of goods damaged in transit or shortages in delivery must be made in writing to the Company within three days of delivery:
   shortages in delivery shall not give rise to a right to reject the goods delivered;
- (e) The Company shall be entitled to make partial deliveries or deliveries by instalments and all the provisions of these terms shall apply to such deliveries;

### 6. PROPERTY AND RISK

- (a) Risk in the goods shall pass to the purchaser at the time at which delivery takes place in accordance with clause 5 above and the purchaser shall be solely responsible for insuring the goods thereafter:
- (b) The Company shall retain ownership of and title in the goods delivered until full payment has been made in respect of all such goods. Until such

### time the goods shall be:

- i. stored separately from other goods in the possession of the purchaser;
- ii. marked or otherwise rendered identifiable as being the property of the Company;
- iii. held by the purchaser as bailee of the Company;
- iv. held by the purchaser free from any charge, lien or other encumbrance;
- (c) Provided the Company has not requested their return and notwithstanding that payment in full has not been made for all of the goods delivered, the purchaser as principal and not as agent for the Company shall be entitled to use the goods or offer for sale and sell them in the ordinary course of his business:
- [d] Where the purchaser sells the goods prior to paying for them in full:
- i. the Company shall be legally and beneficially entitled to the proceeds of sale;
- ii. the purchaser shall hold the proceeds of sale on trust for the Company and shall not mingle them with other monies and shall not pay them into an overdrawn bank account:
- iii. he shall deposit the proceeds of sale in a separate bank account, the location and number of which he has previously notified to the Company, and he shall not be entitled to use or deal with the proceeds of sale until payment in full for the goods has been made to the Company;
- (e) The Company shall have the right at any time by its servants or agents to enter the purchaser's premises where the goods are stored, or are thought the Company to be stored, so as to:
- retake possession of the goods when the Company has requested their return and the purchaser has not immediately complied with the request, such retaking or return to be without prejudice to any other rights the Company may have arising therefrom;
- ii. inspect the storage of the Company's goods which have not been paid for in full;
- iii. investigate and ascertain whether all these terms are being complied with;

### GUARANTEE AND LIABILITY

- (a) The Company guarantees all goods which have been manufactured by the Company against any defect of work or materials which can be proved to the Company's satisfaction to have been caused before delivery provided that:
- i. the goods are used for their normal purpose
- ii. full details of any such defect are notified to the Company within thirty days of its first appearance and
- iii. the goods in which the defect arises are returned at the purchaser's expense to the Company;
- (b) The guarantee shall be for a period of twelve years from the date of delivery for all product except pumps which are 3 years for Monsoon and 1 year for Showermate and products with any other finish that is not chrome, such as gold, which are guaranteed for 3 years. The liability of the Company shall be limited at its option either to supply replacement goods, which will be supplied subject to these terms, or refunding of the goods;
- (c) The Company gives no guarantee in respect of goods not manufactured by it but shall use all reasonable endeavours to procure for the purchaser or assign to the purchaser the benefit of any guarantee obtained by it from the manufacturer or supplier thereof; however the Company shall not be required to commence litigation against such manufacturer or supplier or to incur any expense in connection with any such claim by the purchaser;
- (d) The above guarantee is given in lieu of and to the exclusion of all other warranties, conditions, representations and undertakings express or implied by statute or otherwise in respect of the quality or fitness for purpose of the goods or as to their condition or performance or as to any other matter except where such warranty or condition is implied by statute and by reason of a statutory provision, cannot be excluded;
- (e) Save as provided herein and save in any case where death or personal injury has been caused by the Company's negligence or any case where the Company is liable for a defect in the goods pursuant to Part 1 of the Consumer Protection Act 1987 or any statutory replacement thereof, the Company shall be under no liability whatsoever to the purchaser for any loss or damage whether direct, indirect or consequential arising out of any defect in, failure of or unsuitability for any purpose of the goods or any part thereof whether the same be due to any act, omission, breach of contract, negligence or wilful default in design, workmanship or materials or any other cause.

### INDEMNITY AS TO INDUSTRIAL PROPERTY RIGHTS

- (a) The purchaser shall indemnify the Company against all loss, damages, costs and expenses suffered or incurred by the Company or to which the Company may become liable as a result of any work carried out in accordance with the purchaser's specification(s) which involves infringement or alleged infringement of a patent, registered design or other industrial property right;
- (b) If the purchaser uses or sells the goods in such a manner as to infringe any such rights the company shall not be responsible for such infringement and the purchaser agrees to indemnify the Company from and against all liability arising therefrom.

### 9. TERMINATION

The Company shall have the right forthwith to cancel the purchaser's order if any of the following events occur and subject to enforcement of the Company's rights to recover the goods and to receive payment of the price or damages, the contract shall be deemed to have terminated:

- (a) the purchaser commits any breach of its obligations to the Company;
- (b) any distress or execution is levied upon any property of the purchaser;
- (c) the purchaser makes or offers to make any arrangement or composition with creditors or commits any act of bankruptcy or insolvency:
- (d) any resolution is passed or petition presented to wind up the purchaser;
- [e] a receiver or administrator is appointed or any chargee takes possession of all or any part of the undertaking or assets of the purchaser;
- [f] the purchaser stops payment or ceases or threatens to cease to carry on its business or to pay its debts as and when they fall due;
- [g] any remittance for payment of the whole or any part of the purchase price of the goods is dishonoured by the purchaser's bankers.

### ASSIGNMENT

The purchaser shall not assign or transfer or purport to assign or transfer any contract to which these terms apply to any other person without the Company's prior written consent. The Company reserves the right to subcontract the performance of the contract or any part of it.

### FORCE MAJEURE

If the Company is prevented or delayed (directly or indirectly) from making delivery of the goods or any part thereof or from otherwise performing the contract or any part thereof by reason of war, embargo, riot, strike, lock-out, trade dispute, fire, breakdown of plant or machinery, inclement weather, interruption of transport, Government action, delay in delivery to the Company of any goods or materials, or by any cause whatsoever (whether or not of a like nature to the adverging) outside its control, it shall be under no liability whatsoever to the purchaser and shall be entitled at its option either to cancel the contract or without any liability to extend the time or times for delivery by a period equivalent to that during which such delivery has been prevented.

### 2. PROPER LAW

The contract and these terms shall be government by English law and the purchaser shall submit to the sole jurisdiction of the English Courts.























